



MARQuIS:

Methods of Assessing Response to Quality Improvement Strategies

Abstract

The project “Methods of Assessing Response to Quality Improvement Strategies” (MARQuIS), funded as part of the component on “Scientific Support to Policies” of the Union's 6th Framework Research Programme was launched on January 2005 by some of the European leading organizations on the Healthcare Quality field. It is coordinated by Prof. Rosa Suñol, from Avedis Donabedian Foundation, in Spain

Objectives:

- To identify, compare and assess the formal adoption by EU member states of different quality strategies at a national level (including accreditation, certification, peer review (visitatie)), clinical guidelines, performance indicators, patient surveys, etc.)
- To identify and synthesise the quality requirements for cross-border patients as expressed by European regulation, jurisprudence, guidance and research, and other sources as insurance contracts and patients' expressed needs
- To describe in a sample of states how hospitals have applied national quality strategies, meet the defined requirements of cross-border patients and variables of organisation and methodology associated with meeting them.
- To use these data to draw conclusions about the association of various national quality strategies and compliance with defined requirements and the need for developing formal quality procedures at EU level

Design:

- Policy analysis of existing quality strategies
- Document analysis and stakeholder consultation to identify quality requirements for cross border care
- Survey amongst a representative sample of hospitals in 7 countries, to assess the use of quality strategies and compliance with quality requirements, and explore the relation between them as well as the identification of the associated variables of organization and methodology.
- In depth audit in a purposeful sample of hospitals to get insight in the mechanisms explaining the relation between the use of quality strategies and the compliance with quality requirements.

Setting:

- EU member states

Expected outcome

This project, part of the component of Scientific Support to Policies (SSP) of the Union's 6th Framework Research Programme, will help to assess the value of different quality strategies and to provide needed information for countries when contracting care for patients moving across borders and for individual hospitals when reviewing the design of their quality strategies. Also, the results will provide evidence-base advice for further development of formal quality procedures at EU level for health care institutions or for developing existing approaches.



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- European Society for Quality in Healthcare (ESQH), Ireland
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- Avedis Donabedian Foundation (FAD), Spain
- Department of Social Medicine, Academic Medical Centre / University of Amsterdam, The Netherlands
- Dutch Institute for Healthcare Improvement (CBO), The Netherlands
- Manchester Centre for Public Policy and Management, United Kingdom
- National Centre for Quality Assessment in Health Care (NCQA), Poland

Country coordinators:

- École de Santé Publique, Université Libre de Bruxelles, Belgium
- Katholieke Universiteit Leuven, Belgium
- Spojena akreditacni komise Ceske republiky (SAK CR), Czech Republic
- Agence Nationale d'Accréditation et d'Evaluation en Santé (ANAES), France
- Health Services Accreditation Board, Ireland
- National Centre for Quality Assessment in Health Care (NCQA), Poland
- Foundation for Accreditation and Health Care Development (FADA), Spain
- Nederland's Instituut voor Accreditatie van Ziekenhuizen (NIAZ), The Netherlands
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